

# Strong Customer Authentication: Are You Ready?



## Be ready to support Strong Customer Authentication (SCA) no later than 14 September 2021 if you accept UK-issued cards. If you accept EU-issued cards you must already comply with SCA.



The UK will introduce a stepped approach to implementation, and are bringing in a gradual implementation of these requirements from May 2020. This means merchants not supporting 3DS, may find that they experience an increased level of transactions needing full authentication, which could mean transactions cannot be completed. Use our SCA readiness checklist to help you meet the fast-approaching deadline.

If you accept payments online, you'll need to have an EMV 3D Secure (3DS) solution in place before 14 September 2021. **If you're worried about this, contact us** about our EMV 3DS service that provides effortless authentication for faster checkout, improved security and increased conversion rates. Our solution is available as part of our payment gateway offering, or as a standalone service you can use with your own gateway provider.

To find out more about what you need to do to be ready for SCA, or to speak to us about our EMV 3DS solution, call us on **0345 702 3344\*** or visit our website [www.globalpaymentsinc.com/en-gb/sca](http://www.globalpaymentsinc.com/en-gb/sca), to read our guide on SCA.

If you have a speech or hearing impairment, you can call us using the Relay Service by dialling 18001 followed by 0345 702 3344\*

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\*Lines are open from 9am to 6pm, Monday to Friday, except public holidays. To help us continually improve on our service and in the interests of security, we may monitor and/or record your telephone calls with us. Any recordings remain our sole property. We also provide a Textphone service on 0345 602 4818.

Global Payments is HSBC's preferred supplier for card processing in the UK.

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